



Visits December 2020

With the winter weather we will have more time slots and will do everything can to facilitate residents seeing their family and friends while minimising risk of introducing Covid-19 infection into our home.

All visits must be pre-booked Tel. 01672 540919 or admin@aldbournenursinghome.com

Appointment times for indoor and outdoor visits

Monday, Tuesday, Thursday, Friday, Saturday	11:00 - 11:45 12:00 - 12:45	14:00 - 14:45 15:00 – 1545 16:00 – 16:45
Wednesday		15:00 – 1545 16:00 – 16:45
Skype any time by arrangement		

If you would like to visit your relative/friend between 21st December and 2nd January, please book your slots as soon as possible to avoid disappointment.

The arrangements for the visit itself

- Residents will have 1 designated visitor for indoor visits
- Visits will take place in the designated room unless this is not possible due to the frailty of the resident
- Visiting space to be used by only one resident (or married couple) and visiting party at a time
- Individualised risk assessments to specify designated visitor(s) for indoor visits
- Visitors book in advance for a specific day and allocated time slot for all types of visit
- Ad hoc visits should not be enabled
- Visiting space will be cleaned in between each visit
- There is an effective ventilation system circulating fresh air
- The resident and visitor must enter the space at different times to ensure that safe distancing and seating arrangements can be maintained effectively
- Visits will happen in the open air wherever possible, recognising that for many residents and indeed visitors this will not be appropriate in the winter
- Window visits an option during isolation period



Protocol

Do not visit the home if you live in an area that is at least 1 tier higher than Wiltshire

- Report to the reception wearing face covering. DO NOT ENTER THE HOME
- Answer and sign relevant Risk Assessment and Declaration
- Sign in on Visitor's Book
- Clean/rub your hands with alcohol-based gel and the beginning and end of the visit
- PPE will be provided by the home
- Bring your own chair for outdoor visits
- Follow infection prevention and control measures, including:-
a temperature test on request, mandatory hand hygiene, the use of PPE as required and social **distancing of 2 meters**, remaining in the designated visiting area
- Ensure that any gifts brought to give to the individual they are visiting can be sanitised, in line with relevant infection prevention and control (IPC) guidance.
- Pets on leads at all times
- Any breach of protocol will be addressed